

UN VOLUNTEER DESCRIPTION OF ASSIGNMENT

SLVR000018--Associate Resettlement Officer

The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

General Information

Country of Assignment	El Salvador
Host Institute	UN High Commissioner for Refugees
Volunteer Category	International Specialist
Number of Volunteer	1
Duration	12 months
Expected Starting Date	Immediate
Duty Station	San Salvador [SLV]
Assignment Place	Family Duty Station
Assignment Place Remark	
Living Conditions	

El Salvador is classified as category "A" family duty station by the International Civil Service Commission. UN Volunteers are assigned to UN Agencies/Funds/Programs based in El Salvador, a modern city with provision of all basic services. UN Volunteers must comply with UNDSS security standard, regulations and policies as well as those of their host Agency. For more information on the UN System in El Salvador please consult: http://www.sv.undp.org/content/el_salvador/es/home/countryinfo/

The United Nations System in El Salvador is exposed to a series of threats, with different levels of risk, that are specifically typified according to the area, mandate and level of exposure of Agencies, Funds, and Programmes (AFP).

The following table presents the list of the main threats to the UN System in the specific area according to

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the SRA (Security Risk Assessment):

#	Risk	Current Risk Level	Residual Risk Level (After Implementation of SRM Measures)
1	Street/ Road robbery	Medium	Low
2	Sexual aggression against UN staff and dependants	Medium	Low
3	UN Personnel, Field missions/ UN Premises affected by Demonstrations	Low	Very Low
4	Roadblocks	Low	Low
5	Major seismic movement affecting UN facilities or staff residences	Medium	Medium
6	Hydro-meteorological phenomena	High	Medium
7	Volcanic eruption	Medium	Low
8	Traffic Accidents	Medium	Low

Assignment Details

Organizational Context & Project Description

The Office of the UNHCR was established on 14 December 1950 by the UN General Assembly. The agency is mandated to lead and co-

Assignment Title Associate Resettlement Officer

ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees. It strives to ensure that everyone can exercise the right to seek asylum and find safe refuge in another State, with the option to return home voluntarily, integrate locally or to resettle in a third country (www.unhcr.org).

Traditionally, Central America has been an area of migration, be it internal, from rural areas to urban slums, or to the USA and Canada. Hundreds of thousands have left Central America in the 90's fleeing civil wars, while years later the migration trend obeyed mostly to economic reasons. However, since at least 2006, the on-going wave of violence is expelling thousands from their homes. In a frequent scenario, we are observing cycles of forced displacement of victims caught in the cross fire of TOC and/or are victims of forced recruitment, persecution and extortion by criminal gangs. This population, first escapes inside the country, trying to seek protection with family or friends. However, when they are localized by their aggressors, they often decide to leave the country. Only very few cross borders in a regular way and/or are able to apply to international protection regimes. Since 2008, UNHCR has recorded an overwhelming increase of asylum-seekers from El Salvador, Guatemala and Honduras in countries of the region, including United States, Mexico, Belize, Costa Rica and Panama. UNHCR has long voiced serious concern for the welfare of the men, women, children and adolescents who continue to flee deadly violence in El Salvador, Guatemala and Honduras. UNHCR considers this as a protection situation that requires regional approach to address the needs of those fleeing violence. To respond to this protection situation, UNHCR has developed a protection and solutions strategy for the NTCA under the framework of the 2014 Brazil Declaration and Plan of Action. The strategy aims to enable UNHCR to support authorities in countries of origin, transit and asylum to create robust protection systems, preserve asylum space, and strengthen frameworks and policies on asylum, internal displacement and solutions. The Protection Transfer Arrangement, or PTA, is a safe and legal alternative for individuals at particularly heightened risk to be able to access protection abroad. It is one measure within UNHCR's larger regional protection and solutions strategy for the Northern Triangle of Central America (NTCA) to provide solutions for the most

vulnerable individuals affected by the violence in the NTCA. UNHCR proposes to prioritize individuals with specific profiles, such as women with children and family units. This mechanism enables the transfer of these individuals to a safe location in a host country in the region, currently Costa Rica, for temporary stay and processing for onward resettlement to a third country, currently the USA. It is envisioned that resettlement countries such as the United States will also be closely involved in the PTA, both in terms of resettling individuals and families through the PTA and supporting the PTA's implementation in the countries of origin and temporary host countries.

Sustainable Development Goals 16. Peace, Justice and Strong Institutions

Task description

Under the direct supervision of the Protection Officer, the UN Volunteer will undertake the following tasks:

- Conduct casework by interviewing identified refugees for resettlement. Assess the resettlement needs and complete RRF (Resettlement Registration Forms) and refer cases for review to the Resettlement Officer;
- Research country of origin information to support and strengthen resettlement cases;
- Support and assist in the preparation of and facilitation of resettlement country missions;
- Assist Resettlement Officer with the organizing of training workshops and seminars on resettlement related issues for UNHCR staff;
- Manage in a fair manner refugees' resettlement expectations through information sharing, outreach and counselling;
- Regularly liaise with Protection, Community Services and other relevant Units to individual case processing within the Office;
- Regularly update ProGres database with resettlement events and maintain own statistical data for reporting purposes;
- Participate at the Resettlement Unit, Protection Section and Office meetings when requested;
- Undertake support resettlement missions to the field when required.
- Follow up and monitoring of processed cases until the final decision will be taken.

Furthermore, UN Volunteers are required to:- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day)- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country- Provide annual and end of assignment reports on UN Volunteer actions, results and opportunities using UNV's Volunteer Reporting Application- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers- Promote or advise local groups in the use of online volunteering, or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

Results/Expected Outputs

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- Cases are referred for resettlement in accordance with existing SOPs;
 - Participation at office meetings to discuss cases identified for possible resettlement consideration;
 - Resettlement events in ProGres database are properly updated and cases are tracked;
 - Resettlement country missions and refugee departures from (country) are facilitated;
 - Resettlement counseling is provided to refugees;
- The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs); • Age, Gender and Diversity (AGD) perspective is systematically applied, integrated and documented in all activities throughout the assignment • A final statement of achievements towards volunteerism for peace and development during the assignment, such as reporting on the number of volunteers mobilized, activities participated in and capacities developed

Qualifications/Requirements

Required Degree Level Bachelor degree or equivalent

Education - Additional Comments

Type of Degree: University degree in Law, Social Sciences, Sociology or related field

Required experience 24 months

Experience Remark

Minimum 2 years of work experience with refugees and/or other people of concern in a protection capacity required, especially in conducting RSD (Refugee Status Determination) and resettlement interviews.

Desirable Qualifications and Skills:

- Knowledge of UN policies and procedures;
- Field experience;
- Flexibility and ability to provide support and oversight to numerous projects at once and willingness to undertake some related administrative tasks;
- Strong interpersonal and communication skills in a multi-cultural setting;
- Ability to complete tasks within a set time frame;
- Good analytical skills;
- Ability to work effectively and with minimum supervision.

Computer skills: General computer literacy (word, email, internet) and good knowledge of the basic data-management programs; Excel, Access, ProGres (asset).

Language Skills

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- English (Mandatory) , Level - Fluent
- AND - Spanish (Mandatory) , Level - Fluent

Area of Expertise

- Protection of refugees, asylum seekers and IDPs Mandatory

Area of Expertise Requirement

Need Driving Licence No

Competencies & Values

- Accountability
- Adaptability and Flexibility
- Commitment to Continuous Learning
- Communication
- Integrity
- Planning and Organizing
- Professionalism
- Working in Teams

Conditions of Service and other information

Condition of Service

[Click here to view Conditions of Service](#)

Conditions of Service for International Specialist:

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

A UN Volunteer receives a Volunteer Living Allowance (VLA) which is composed of the Monthly Living Allowance (MLA) and a Family Allowance (FA) for those with dependents (maximum three).

The Volunteer Living Allowance (VLA) is paid at the end of each month to cover housing, utilities, transportation, communications and other basic needs. The VLA can be computed by applying the Post-Adjustment Multiplier (PAM) to the VLA base rate of US\$ 1,631. The VLA base rate is a global rate across the world, while the PAM is duty station/country-specific and fluctuates on a monthly basis according to the cost of living. This method ensures that international UN Volunteers have comparable purchasing power at all duty stations irrespective of varying costs of living. The PAM is established by the International Civil Service Commission (ICSC) and is published at the beginning of every month on the

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ICSC website <http://icsc.un.org>.

For UN Volunteer entitlements, kindly refer to the link <https://vmam.unv.org/calculator/entitlements>

In non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, international UN Volunteers receive a Well-Being Differential (WBD) on a monthly basis.

Furthermore, UN Volunteers are provided a settling-in-grant (SIG) at the start of the assignment (if the volunteer did not reside in the duty station for at least 6 months prior to taking up the assignment) and in the event of a permanent reassignment to another duty station.

UNV provides life, health, permanent disability insurances as well as assignment travel, annual leave, full integration in the UN security framework (including residential security reimbursements).

UN Volunteers are paid Daily Subsistence Allowance at the UN rate for official travels, flight tickets for periodic home visit and for the final repatriation travel (if applicable). Resettlement allowance is paid for satisfactory service at the end of the assignment.

UNV will provide, together with the offer of assignment, a copy of the Conditions of Service, including Code of conduct, to the successful candidate.

Supervision, induction and duty of care of UN Volunteers

UN Volunteers should be provided equal duty of care as extended to all host entity personnel. Host entity support to the UN Volunteer includes, but is not limited to:

- Introductory briefings about the organisation and office-related context including security, emergency procedures, good cultural practice and orientation to the local environment;
- Support with arrival administration including setting-up of bank accounts, residence permit applications and completion of other official processes as required by the host government or host entity;
- Structured guidance, mentoring and coaching by a supervisor including a clear workplan and performance appraisal;
- Access to office space, equipment, IT support and any other systems and tools required to complete the objectives of the assignment including a host entity email address;

- Access to shared host entity corporate knowledge, training and learning;
- Inclusion of the volunteer in emergency procedures such as evacuations;
- Leave management;
- DSA for official travel, when applicable;
- All changes in the Description of Assignment occurring between recruitment and arrival or during the assignment need to be formalized with the United Nations Volunteer Programme.

Application Code SLVR000018-4296

Application procedure

*** Not yet registered in the UNV Talent Pool?**

Please first register your profile at <https://vmam.unv.org/candidate/signup>. Important: After creating your account, complete all sections

of your profile and submit it. Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink.

Lastly, select the special call to which you would like to apply.

*** Already registered in the UNV Talent Pool?**

Please first update your profile at <https://vmam.unv.org/candidate/profile>. Then go to 'My Page' at

<https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink to select the special call to which you would like to

apply.

Application deadline: 16 April 2019

Disclaimer

United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.